

Exhibit “4”

***[Interstate Waste Services Call Notes
for Plaintiff’s Account with IWS]***



Note Listing

CustID/Site ID	Date	Time	Type	Note	Caller	Category	User
107090 - 0001	6/1/2011	12:00 am	Conversion	12/20/2007 8:23:59 AM: change the rate of fuel to 6% Instead of no fuel.....customer doesn't understand why fuel jumped so high....talk to joe.....call customer with info....sg	014	Service Related	CONVERSION
107090 - 0001	6/1/2011	12:00 am	Conversion	1-11-06, LM FOR KARI, KR	007	Service Related	CONVERSION
107090 - 0001	6/1/2011	12:00 am	Conversion	1-16-06, LM FOR ANNE FLACCUS TO CALL ME BACK, KR	008	Service Related	CONVERSION
107090 - 0001	6/1/2011	12:00 am	Conversion	7/9/2008 7:14:37 AM: backhoe blocking driveway - mlg	016	Service Related	CONVERSION
107090 - 0001	6/1/2011	12:00 am	Conversion	12/19/2007 2:13:28 PM: returned call to customer on the account.....sg	013	Service Related	CONVERSION
107090 - 0001	6/1/2011	12:00 am	Conversion	10/20/06 xpu - mlg \$45	010	Service Related	CONVERSION
107090 - 0001	6/1/2011	12:00 am	Conversion	10/19/05 need plug In can - mlg	005	Service Related	CONVERSION
107090 - 0001	6/1/2011	12:00 am	Conversion	11/2/05 STILL NEEDS PLUG!! mlg	006	Service Related	CONVERSION
107090 - 0001	6/1/2011	12:00 am	Conversion	9/1/07 xpu 690 - mlg \$45	012	Service Related	CONVERSION
107090 - 0001	6/1/2011	12:00 am	Conversion	3/10/07 xpu - mlg \$45	011	Service Related	CONVERSION
107090 - 0001	6/1/2011	12:00 am	Conversion	11/30/04 NEEDS A PLUG IN THE DUMPSTER--HH	003	Service Related	CONVERSION
107090 - 0001	6/1/2011	12:00 am	Conversion	3/17/2008 3:43:38 PM: SENT CUST LETTER AND CONTRACT TO SIGN..MM	015	Service Related	CONVERSION
107090 - 0001	6/1/2011	12:00 am	Conversion	2/2/2011 10:55:07 AM: called her about an svu blocking but got vx mail - mlg	017	Service Related	CONVERSION
107090 - 0001	6/1/2011	12:00 am	Conversion	BILLS , AND THEY WILL MAKE PMT. JB	002	Service Related	CONVERSION
107090 - 0001	6/1/2011	12:00 am	Conversion	1-19-06, VM MSG ANNE FLACCUS FOR PAYMENT OF DEC & JAN. KR	009	Service Related	CONVERSION
107090 - 0001	6/1/2011	12:00 am	Conversion	11/30/04- CALLED IN AND WOULD LIKE THE BILL FOR KARI'S CAFE TO BE PUT IN ANNE FLACCUS'S NAME--HH	004	Service Related	CONVERSION
107090 - 0001	6/1/2011	12:00 am	Conversion	OWNER ANNE FLACCUS-MNGR NANCY/ 4-23-04 ANNE CALLED REGARDING BALANCE SHE WILL LOOK FOR CHECK AND SEND OVER A COPY SHE MADE A PAYMENT OF \$266.00 IN MAR. NOT SHOWING/RMB4-23-04 SENT COPY OF CK.#1409 POSTED TO ACCT/RMB 9/29/04 NO ANS. JB TALKED TO EMPLOYEE--KARI IN TOMORROW AFTER 10:00AM. JB 9/30/04 TALKED TO KARI--SHE FAXES ALL BILLS TO HER MOTHER IN FLA. WILL CALL HER TO MAKE SURE SHE HAS ALL.	001	Service Related	CONVERSION
107090 - 0001	3/28/2012	2:37 pm	Service	Incoming call Anne stated that she was not serviced, JM Kelly advised me it is Mark area and he gone for the day, ask if the route was finished advised me that he went off route for awhile, might be still out there.	Anne Flaccus [REDACTED]	Service Related	IWSDOMAIN\WCash